

VOLUNTEER PROGRAM ASSESSMENT

VPA Norms Report

The Respondents

The February 2013 Norms Report reflects responses from 9,201 volunteers from 90 different organizations that have completed the Volunteer Program Assessment (VPA) survey between August 2009 and January 2013.

	Mean	% Agree or Strongly Agree
Engagement		
When I volunteer, I feel strong and vigorous.	4.14	80
At my volunteer site, I feel bursting with energy.	3.93	69
I am enthusiastic about my volunteer assignment.	4.40	92
I am proud of the volunteer work that I do.	4.61	97
My volunteer assignment inspires me.	4.32	85
When I get up in the morning, I feel like volunteering.	3.92	68
Volunteer Contribution		
Overall, when I volunteer at this organization I feel that I have been able to:		
Be helpful.	4.48	95
Be productive.	4.49	96
Do something valuable for the organization.	4.34	88
Get a lot of work done.	4.40	91
Satisfaction with Paid Staff		
I like the paid staff I work with.	4.14	80
Paid staff and volunteers get along well with one another.	4.04	76
The paid staff I work with are quite competent in doing their jobs.	4.18	82
I enjoy working with the paid staff.	4.12	79